

# RSA SecurID Software App User Guide

## Installing on Smart Devices

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children



Barnardo's

### Pre-requisites

**Important:** You will need to have an active personal email account on your smart device; for example Hotmail, Gmail, Yahoo. This is **required** in order to install the RSA SecurID app.

### Introduction

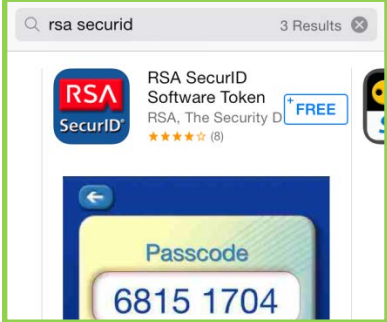
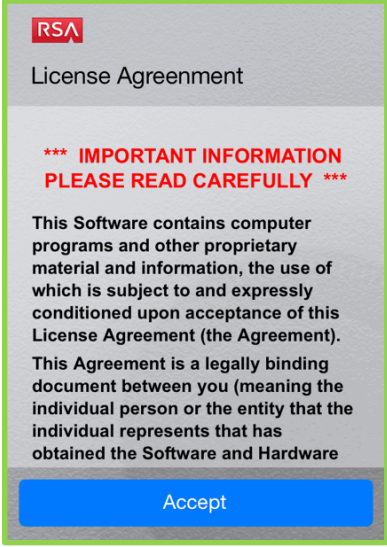

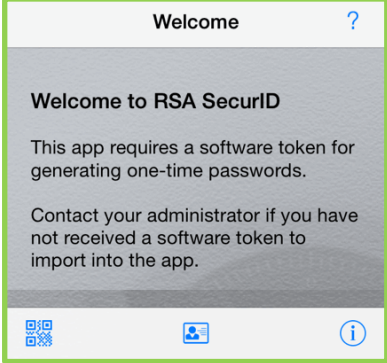

This guide will take you through steps of how to install the RSA SecurID app, to your smart device.

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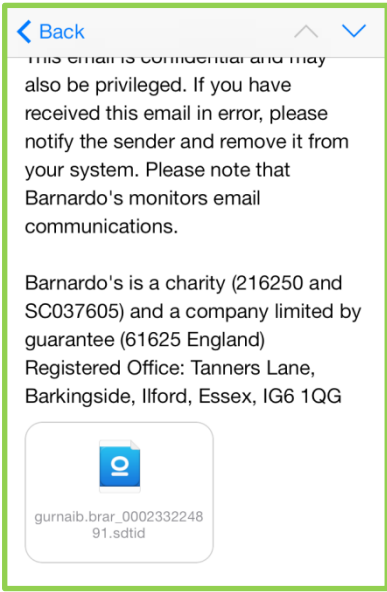
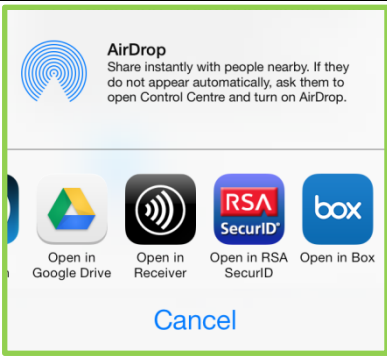

**Note:** Apps update regularly so images are likely to be different on your own device, please follow similar messages on the screen.

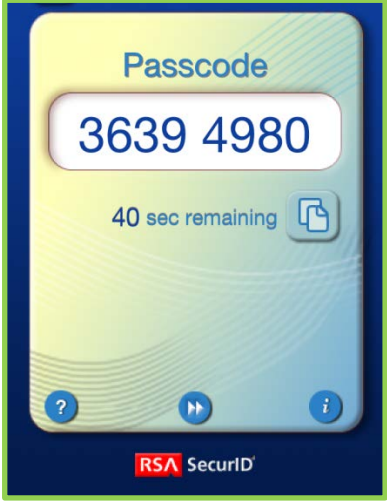
## iOS install

<ul style="list-style-type: none"> <li>■ On your Apple Device, go to the App Store</li> <li>■ Search for <b>RSA SecurID</b></li> <li>■ Install the App and Open it</li> </ul>	
<ul style="list-style-type: none"> <li>■ Tap on <b>Accept</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ When you <b>first launch</b> the RSA application, you will be presented with the screen on the right</li> <li>■ Click on the  <b>button</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ Click on the <b>Email</b> button</li> </ul> <div style="border: 1px solid green; padding: 5px; margin: 10px 0;"> <p><b>Note:</b> You may be presented with a list, please select the email account referenced at the start of this user guide. This will be for example Hotmail, Gmail, Yahoo etc.</p> </div> <ul style="list-style-type: none"> <li>■ This will then launch the email program in your phone. The email will contain the Device (Binding) ID.</li> <li>■ Edit the email and add your <b>first</b> and <b>last</b> name</li> </ul>	

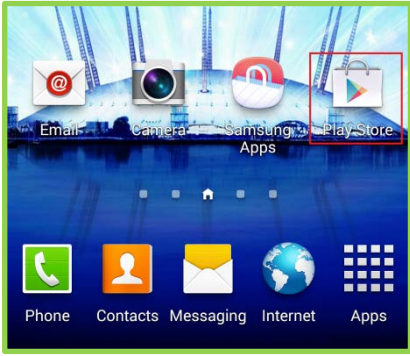
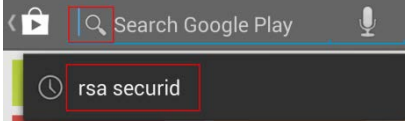
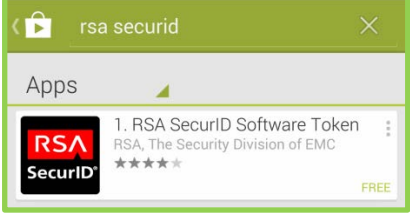
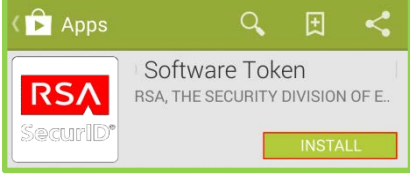
■ Email to [isascrequest@barnardos.org.uk](mailto:isascrequest@barnardos.org.uk)

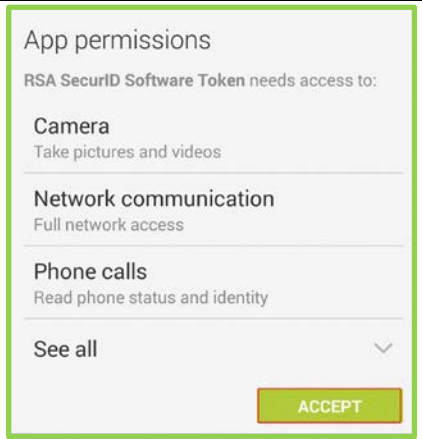

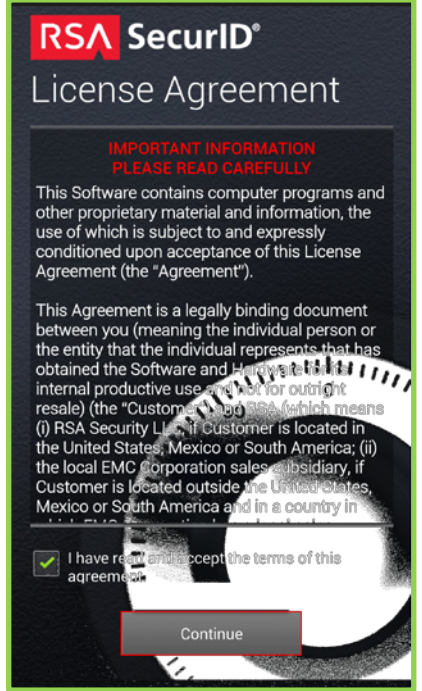
**Note:** You must include your **full name** within the email; as this is **required** for the setup to be processed correctly.

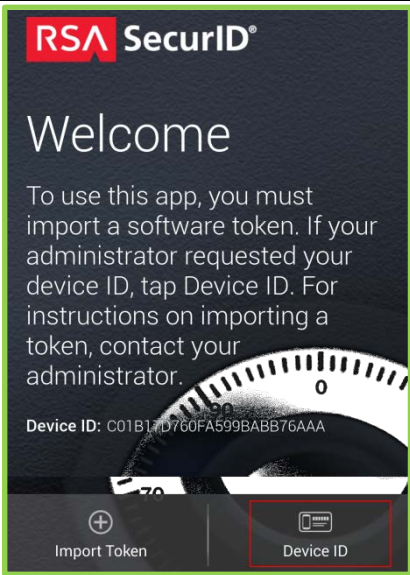
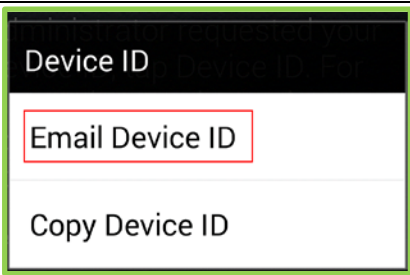
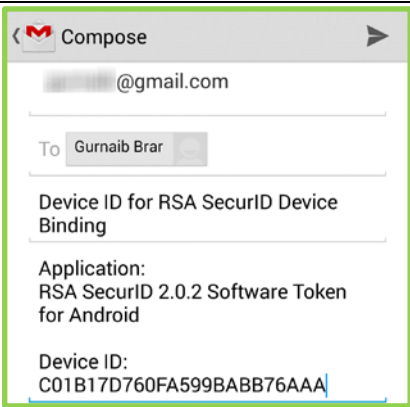
<ul style="list-style-type: none"> <li>■ You will get a return email, the content will contain the information (or similar) pictured on the right</li> <li>■ Tap on the <b>attachment</b> at the bottom of the email, to open it</li> </ul>	
<ul style="list-style-type: none"> <li>■ Tap on the <b>RSA SecurID</b> button</li> </ul>	
<ul style="list-style-type: none"> <li>■ When the Password screen opens, enter the password given in the return email</li> <li>■ Tap the <b>OK</b> button</li> </ul>	

<ul style="list-style-type: none"> <li>■ The screen on the right will open, showing an 8 digit PIN</li> <li>■ <b>Close the App</b>, as it is ready to use once you have setup a personal 4 digit PIN</li> </ul>	
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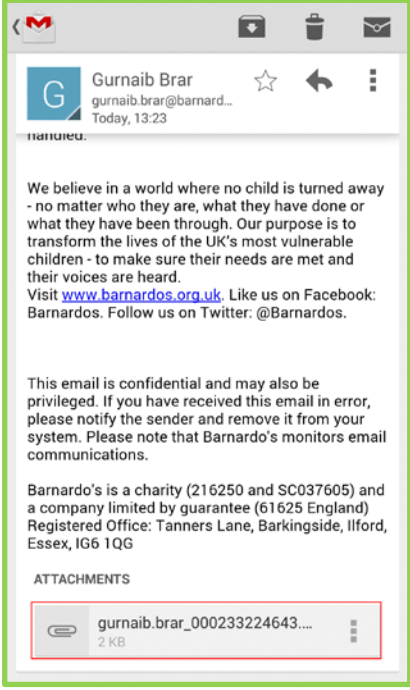

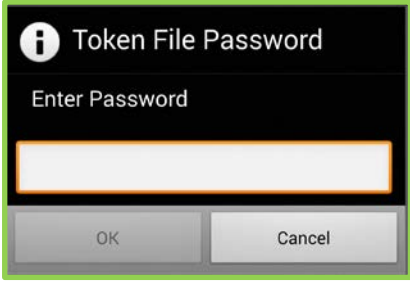
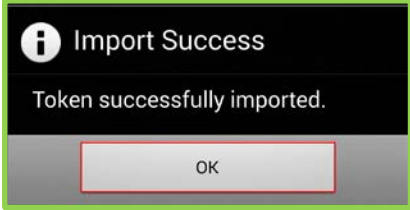
**Android install**

<ul style="list-style-type: none"> <li>■ Tap on <b>Play Store</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ Search for <b>RSA SecurID</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ Tap <b>RSA SecurID Software Token</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ Tap <b>Install</b></li> </ul>	

<ul style="list-style-type: none"> <li>■ The device displays a list of functions, the application requires access too</li> <li>■ Tap <b>Accept</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ The status icon displays the progress of the download</li> <li>■ When the download is complete, a notification icon appears in the status bar and the app is listed in the Notifications window</li> </ul>	
<ul style="list-style-type: none"> <li>■ When you first launch the RSA application, you will be presented with this screen, please <b>accept the licence agreement</b> and tap <b>Continue</b></li> </ul>	

<ul style="list-style-type: none"> <li>On the welcome screen of the application tap <b>Device (Binding) ID</b></li> </ul>	
<ul style="list-style-type: none"> <li>Then tap <b>Email Device (Binding) ID</b></li> </ul>	
<ul style="list-style-type: none"> <li>This will launch the default email program on your phone containing the Device (Binding) ID</li> </ul> <p><b>Note:</b> You may be presented with a list, please select the email account referenced at the start of this user guide. This will be for example Hotmail, Gmail, Yahoo etc.</p> <ul style="list-style-type: none"> <li>Edit the email and add your <b>first</b> and <b>last</b> name</li> <li>Email to <a href="mailto:isascrequest@barnardos.org.uk">isascrequest@barnardos.org.uk</a></li> </ul>	

**Note:** You must include your **full name** within the email; as this is **required** for the setup to be processed correctly.

<ul style="list-style-type: none"> <li>■ You will get a return email, the content will contain the information (or similar) pictured on the right</li> <li>■ Tap on the <b>attachment</b> at the bottom of the email, to open it</li> </ul>	
<ul style="list-style-type: none"> <li>■ Tap <b>RSA SecurID</b></li> <li>■ Tap <b>Just once</b></li> </ul>	
<ul style="list-style-type: none"> <li>■ When the Password screen opens, enter the password given in the return email</li> <li>■ Tap the <b>OK</b> button</li> </ul>	
<ul style="list-style-type: none"> <li>■ Tap the <b>OK</b> button</li> </ul>	

- The screen on the right will open, showing an 8 digit PIN
- Close the App, as it is ready to use once you have setup a personal 4 digit PIN

