Barnardo's Smart Device Management Factory Reset on Smartphones and Tablets Believe in children Barnardo's

Before returning your smartphone or tablet, please use the following instructions. These instructions will take you through the steps to wipe your device; known as a Factory reset for android and a reset on iOS.

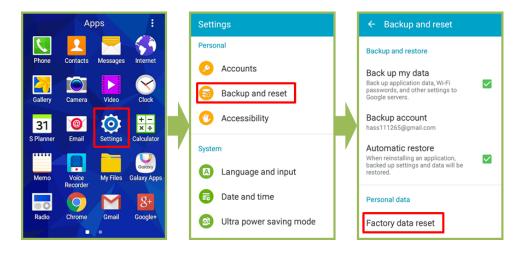
Note: The Factory reset will remove everything from your smartphone or tablet, including the PIN and any Google/iTunes account. You will not lose your Google/iTunes account it is just removed from the device.

There are more details (including address labels) on <u>how to return IT</u> <u>equipment</u>. This information is in b-hive and located in Resources >> My equipment >> How to return equipment.

Note: As part of the factory reset process, you may be prompted for your PIN or other information relating to your setup. Please follow all steps in order to reset your device correctly.

Android device – Factory reset

Tap Settings >> Backup and reset >> Factory data reset



Tap RESET DEVICE >> Enter PIN >> CONTINUE >> ERASE EVERYTHING

← Factory data reset		Confirm password				← Factory data reset	
All data will be erased from device memory, including your Google account, system and application data, settings, and downloaded applications. • Music • Photos • Other user data • The decryption key for files on the SD		Confirm PIN				All your personal information and downloaded applications will be erased and cannot be recovered. ERASE EVERYTHING	
card (You cannot use encrypted files on the SD card after you reset your device to factory defaults)		CANCEL	_ c	CONTINUE			
		1	2 авс	3 DEF			
You are currently signed into the following accounts:		4 сні	5 JKL	6 MNO			
8 hass111265@gmail.com		7 PQRS	8 тич	9 wxyz			
RESET DEVICE		×	0	Done			

iOS device – Factory reset

Tap Settings >> General >> Reset

🖂 🕵 🕵 🗖	Settings	Settings General			
Mail Calendar Photos Camera	Control Airplane Mode	Restrictions Off >			
Maps Clock Weather News	🛜 Wi-Fi Guest >	Date & Time			
	Bluetooth Off > Mobile Data No SIM >	Keyboard >			
Wallet Notes Reminder's Stocks	Personal Hotspot Off >	Language & Region >			
Videos IBooks ITunes Store App Store		Dictionary			
	Control Centre	iTunes Wi-Fi Sync >			
Home Health Settings	C Do Not Disturb	VPN Not Connected >			
	General	Regulatory >			
	A Display & Brightness	Reset			
Phone Sefari Messages Music	🛞 Wallpaper >	1			

Tap Erase All Content and Settings >> Enter your passcode >>Erase iPhone >>Erase iPhone (again)

]		Enter Passcode	Cancel	Ceneral Reset		Ceneral Reset
				Reset All Settings		Reset All Settings
< General Reset				Erase All Content and Settings		Erase All Content and Settings
Reset All Settings Erase All Content and Settings		Enter your passcode		Reset Network Settings		Reset Network Settings
erase Air Content and Settings				Reset Keyboard Dictionary		Reset Keyboard Dictionary
Reset Network Settings				Reset Home Screen Layout	Reset Home Screen Layout	
				Reset Location & Privacy		Reset Location & Privacy
Reset Keyboard Dictionary	1	0	3			
Reset Home Screen Layout	1	2 ABC	3 DEF	This will delete all media and data,		Are you sure you want to continue? All media, data and settings will be erased. This cannot be undone.
Reset Location & Privacy	4 _{бні}	5 JKL	6 MNO	and reset all settings.		
	7 PORS	8 TUV	9 wxyz	Erase iPhone		Erase iPhone
	FURS	0	××12	Cancel		Cancel